



Fighting Against the Pandemic, Supporting Economic and Social Development

**2020 Interim Results Announcement** 

Beijing August 2020

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In the first half of 2020, amid the impact from the coronavirus pandemic, as well as the complex and challenging domestic and international environment, China Construction Bank fulfilled its responsibility as a major state-owned bank by earnestly implementing government policies. It helped fight the coronavirus and supported economic and social development with targeted and direct financial services, strived to ensure "stability on six fronts" and maintain "security in six areas", enhanced the quality and efficiency in serving the real economy, and innovatively explored digital operation modes. As a result, it achieved remarkable operating results. The Group's balance sheet grew rapidly, with total assets exceeding RMB 27 trillion, up by 8.7%, and total liabilities up by 9.3% to more than RMB 25 trillion. Earnings were in line with expectations. The Group recorded net profit of RMB 138.9 billion while supporting the real economy through lowering lending rates, implementing deferrals on interest and principal payments and reducing fees. Asset quality was further improved. The Group's NPL ratio continued to stabilise at 1.49%, which helped it fully release risks. Provision was made prudently with the amount of impairment losses increasing by 49.2% year-on-year.



### **2020 Interim Results in Line with Expectation**

| (RMB Billion)                       | 30/6/2020     | 31/12/2019    | Change         |
|-------------------------------------|---------------|---------------|----------------|
| Total assets                        | 27,655.2      | 25,436.3      | <b>1</b> 8.7%  |
| Net loans and advances to customers | 15,927.8      | 14,540.7      | <b>1</b> 9.5%  |
| Total liabilities                   | 25,353.9      | 23,201.1      | <b>1</b> 9.3%  |
| Deposits from customers             | 20,402.2      | 18,366.3      | <b>11.1%</b>   |
| NPL ratio                           | 1.49%         | 1.42%         | 10.07ppt       |
|                                     | 1/2020-6/2020 | 1/2019-6/2019 | Change         |
| Operating income                    | 359.9         | 344.4         | 4.5%           |
| Net interest income                 | 266.5         | 250.4         | <b>6</b> .4%   |
| Net fee and commission income       | 80.0          | 76.7          | 4.3%           |
| Profit before provisions            | 280.3         | 266.0         | <b>1</b> 5.4%  |
| Impairment losses                   | 111.6         | 74.8          | 49.2%          |
| Net profit                          | 138.9         | 155.7         | <b>4</b> 10.8% |
| Annualised return on average assets | 1.05%         | 1.31%         | 4 0.26ppt      |
| Annualised return on average equity | 12.65%        | 15.62%        | 2.97ppt        |



2020 Interim Results Announcement

# Agenda



01. Assist in the Fight Against the Pandemic and Support Economic Development

**02.** Promotion of Growth Strategies and Business Highlights

**03. Financial Performance** 

04. Robust Foundation for Long-term Development Through Risk Management

**05.** Outlook & Strategies



# Assist Pandemic Prevention and Control and Support the Real Economy





### **Assist Enterprises in Overcoming Difficulties**

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#### Leading in the scale of inclusive finance loans

Balance of RMB 1,258.9 billion, up 30.7%

### Lowered financing costs for small and micro enterprises

Interest rate of new inclusive loans fell 63bps YoY in the first half

#### Set up RMB 5 billion development fund for fighting the pandemic

# Adopted a lenient approach to implement the deferment policy for both principal repayment and interest payment

Benefitted more than 150,000 medium, small and micro enterprises

#### Allocation of special loans

Launched "Yunyidai" and other special products Provided financing to small and micro enterprises, totaling RMB 1,026.1 billion

#### Launched a quick app to support small and micro enterprises resume work and production

Jointly launched with Xinhua News Agency and other institutions



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### Innovative Support for the Coordinated Resumption of Work and Production along the Industrial Chain





### **Support Poverty Alleviation and Rural Revitalisation**



#### Promote financial services in rural areas

- "Yunongtong" 623,000 inclusive finance service outlets, covering 87% rural towns and administrative villages nationwide
- Explored and built a comprehensive "Yunongtong" service platform for rural revitalisation, providing financial services at fingertips and improving the quality and efficiency of benefitting agriculture through multiple measures

### Completed the "last mile" to provide financial services to rural community

- 872,000 "Yunongtong" debit cards and 50,000 credit cards issued
- "Yunongxuetang" to spread agricultural and financial knowledge

Introduce financial support to fuel industrial revitalisation

- Over RMB 2 trillion agriculture-related credit, an increase of 10.6%; inclusive agriculture-related loans increased by 30.6%
- Created personal "Yunongkuaidai", a credit-based online on-demand loan service that offers instant application and approval

### Support anti-pandemic and work resumption in rural areas

- Launched the special section of "rural community pandemic prevention" service
- Launched the special section of "work resumption support" service

### Support poverty alleviation

#### e.ccb.com to support poverty alleviation through e-commerce

- Leveraged the platform of e.ccb.com to support poverty alleviation of **4,308** e-commerce merchants, covering **948** poverty-stricken counties
- In first half of 2020, the transaction volume of poverty alleviation-related transactions increased by 45.1% YoY
- Poverty alleviation cooperation with ministries and commissions, governments at all levels and central state-owned enterprises
- Drove customers, institutions and employees to alleviate poverty
- Established "Caring Hubei" section at e.ccb.com to help Hubei products "going out"

#### Vigorous promotion of targeted poverty alleviation

- "Leap to 2020" targeted poverty alleviation financial action plan
- Total loans of targeted poverty alleviation rose to RMB 234.1 billion, representing an increase of 6.7% YoY
- Focused on areas of extreme poverty and targeted regions
- Optimised policies, strengthened innovative momentum, deepened technological empowerment and promoted products for poverty alleviation
- Adhered to public welfare poverty alleviation and built a long-term poverty alleviation financial mechanism



### Fight the Pandemic with the Support of Technology





### **Fulfill Social Responsibility**



### Donated proactively

The Group together with its employees donated **RMB 310 million** to fight the pandemic globally Provided insurance protection for personnel and front-line medical workers

> Provided free insurance coverage of **RMB 1 million** per person and **RMB 300** daily subsidy during hospitalization for the entire Hubei Province and the medical workers who aided the province

#### Provided free "Caring Insurance for Fighting Coronavirus"

Provided insurance protection for community workers, sanitation workers, transportation drivers, construction workers, couriers and village doctors who fought pandemic in the front line

### Provided cross-border supporting financial services

Provided "green channel" of credit support, free cross-border settlement, low-cost trade financing, etc., for export of antipandemic supplies Free donation and transfer services

Handling fee exemption for transfers and remittances to charity accounts or special accounts for epidemic areas



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### **Comprehensive House Leasing Plans**





### **Promote Inclusive Finance Extensively**



#### Supported enterprises effectively during the pandemic

Lowered funding costs for small and micro enterprises Rates of inclusive finance loans decreased 63 bps yoy in the first half

Adopted a lenient approach to implement the policy for principal repayment and interest payment Benefitted over 150,000 medium, small and micro businesses

#### Inclusive finance development achieved good growth and stable quality





• NPL<1%

### **Fintech Empowerment**

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#### **Building of smart finance**

#### Enhanced intelligent risk control capabilities

- Fraud risk prevention system
- Constructed a pool of anti-money laundering data
- Intelligent and automated credit approval

#### Constructed a new corporate ecology that combines industry and finance

- Fundamental supply chain platform
- "Internet + exhibition + finance" cross collaboration
- Co-sharing platform for enterprises

#### Intelligent channels and operation

- Smart control platform
- Framework for "CCB At Home" . Reduce burdens on community-
- level officials: optimizing business processes and data reports

#### Created technical cornerstone for retail business Digital Marketing Platform (DMP) Data-driven public platform

- Enhanced customer experience and management efficiency: wealth management platform, "Ji Cun Tong"
- Extended external ecosystem collaboration: CCB Lifestyle, car owner platform

#### Enhanced the business integration capability in the capital market

- Built enterprise wide middle office for peer applications
- Strengthened the overall planning of the Group's asset management and the building of "Big Asset Manager"
- Created an intelligent management platform for trading and investment business

#### International competition

Global cash management service network Extended the ecosystem for cross-border payment

#### Pandemic control and business operation

- Mobile banking, online banking, WeChat banking and more to provide 24/7 online services
- Credit approval, at-home customer service, data management and more to realize • remote processing
- Wuhan data center operated steadily without any interruption or shutdown
- Launched "Smart Risk Control" system swiftly to support remote risk verification and handling



#### Extending the smart ecosystem

#### Pushed forward the development of smart government affairs management ecosystem

- Smart government affairs cover businesses in 13 provinces, 9 cities and the Beijing-Tianiin-Hebei region
- Zhengrong payment connected with 183 government service platforms •
- Smart teller machines for government affairs covering over 75% outlets
- Handled over 1,000 government services
- Connection and synergy among the platforms in the ecosystem
- Launched a standard version of digital property system

#### Built service system for the rural ecosystem

- Set up and promoted the rural collective assets management platform, the property ۰ transaction platform and the Sunshine Project platform
- Piloted the rural revitalization integrated service platform
- Improved the fundamental financial services of Yunongtong
- Continuously extending the reach of rural services





### **Continuous Breakthroughs of Digital Operation**





### **Historical Breakthroughs of Main Businesses**





### **Full Enhancement in Efficiency and Contribution of Retail Business**





### **Good Development Momentum in Corporate Transactional Business**





### Remarkable Results from Transformation of Asset Management Business

"Mega Asset Manager" investment and operation platform effectively supported the transformation of asset management business



Supported resumption of work and production during the pandemic



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Asset management business launched special anti-pandemic asset management products of RMB 12.9 billion

### Several asset rectification measures effectively mitigated risks



Continuous increase in the proportion of net asset value type wealth management products that meets the new asset management rules



### Proportion of non-standard debt assets met regulatory requirements





### **Steady Development of International and Overseas Business**

200 overseas commercial Strongly banking institutions and their subsidiaries Explored covering 30 countries and regions across 6 continents supported Belt innovative crosswith total assets amounted to USD 263.2 billion and Road border financial construction services Provided support to global anti-pandemic fight Belt and Road-related overseas projects in 29 countries Cumulative cleaning volume of RMB clearing banks in the UK USD 31.7 billion worth of contracts exceeded RMB 47 trillion Provided premium financing services to 48 countries involved in the Belt and Volume of cross-border RMB settlement amounted to RMB 1.09 trillion, Initiative up 29.5% y-o-y The international version of "Match Plus Smart Matchmaking Platform" opened up a Cumulative loans of "Cross-border Quick Loan" approximated **Constructed Blockchain International Syndicated Asset Transfer Platform** dedicated section for "Global Anti-pandemic Supplies" to match the supply and demand **RMB 7.5 billion** of anti-pandemic supplies within and outside China Balance of trade finance amounted to RMB 579.7 billion, up 37.8% Actively consolidated the product lines including international syndicate, cross Provided cross-border financing services, including "green channel" of credit border M&A, export credit loans, cross border project financing support, free cross-border settlement services, and low cost trade financing for the exports of anti-pandemic supplies Donated medical supplies such as masks, protective clothing, and Hungary Branch with CCB Europe received banking license ventilators to 22 countries and regions Created a "3D Digital Bank" for the first online Canton Fair



### **Steady Growth in Subsidiaries' Businesses**





# **CCB University Industry-Education Integration for Internal and External Empowerment**

#### Professionalism, Sharing, Technology, Internationalisation

Service strategy, promote business integration On-site training covering 1,614 employees on a cumulative basis, trained over 320,000 employees through online platform.

Served employees, promote the integration of training and practice Hosted online classes for over 250,000 account managers

#### Established cloud-based platform

4,364 recorded and broadcast courses,2,177 micro courses, 4,127 live broadcast courses,2,051 courses from universities and partners in aggregate

#### **Expanded external cooperation**

Cooperation with Harvard Business School to conduct the first "Digital Talent Online Training Camp" Jointly built a capital market teaching and research center with Xiamen University School of Management Established a CCB-Nankai systematic risk index system



### Support pandemic prevention and empower society

Micro lectures in videos under the pandemic 28 micro lectures developed A total of 420 million reaches and 180 million plays

#### "Jinzhihuimin"

An aggregate of 26,000 training programs with 2.1 million attendees Created "Yunongxuetang", empowering agriculture, rural areas and farmers through financial intelligence Developed themed training of "Jinzhihuimin - to support poverty alleviation" Implemented outlets empowerment projects

#### Supported poverty alleviation Organized and launched a summer field-trip program in rural areas for 10,000 students Carried out poverty alleviation training in Ankang City



### "Caring Stations" fulfilled the Commitment to Openness and Sharing



| Signature social charity service brand                      | Small scale multi-function<br>ecosystem site  | Provided convenient<br>pandemic prevention<br>services   | Online-offline<br>collaborative operation   | Focused on the community resources surrounding the outlet  |
|---|---|--|---|--|
| Opened 14,300 "Caring Stations"                             | A total of 1,637 outlets have realized the "Caring Station+" model  | Displayed promotion materials at<br>outlets for pandemic prevention,<br>served outdoor workers such as<br>courier and sanitation workers | Leveraging financial technology to<br>deepen the focus of community<br>service  | Explored and fulfiled new service path of<br>"Caring Stations + Smart Government<br>Affairs + Community Comprehensive<br>Services" |
| Serviced an aggregate of over<br>118 million visits offline | Government affairs, convenient<br>services, public welfare, medical<br>care, elderly care and other functions | Promoted the application of the interactive communication function of "Zhangshangwangdian"   | Provided the public with pan-<br>financial services anytime,<br>anywhere  | Integrated the deployment of services<br>from outlets to online platforms, and<br>built a new service model of "ecosystem          |
| Over 9.22 million online users                              | 570 third-party organizations to collaborate with "Caring Stations"   | Launched the "COVID-19 Real-time<br>Rescue Platform", "Pandemic<br>Prevention Class" and online  | "Zhangshangwangdian" promoted<br>online and offline scenarios<br>interaction and information sharing<br>in a "one outlet, one platform" | + themed outlets + online platform"<br>Created an offline display of community   |
| Organised over 57,000 public welfare activities             |   | shopping basket program on<br>"Caring Stations" APP and<br>"Zhangshangwangdian" WeChat<br>account  | approach  | ecosystem, empowering the surroundin<br>merchants in acquiring customers   |



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### **Rapid Growth in Assets and Liabilities**





### **Stable Growth in Operating Income**





### **Optimization of Financial Cost Structure**





### **Maintained Adequate Capital**

Capital adequacy ratio leading peers





Adhered to the overall direction of serving the development of the real economy



Further promoted business restructuring



Strived to save capital through big data technology



Accelerated external financing ( USD 2 billion of tier-2 capital instruments have been issued and RMB 66 billion to be issued in the future )

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Improved the capital plan assessment mechanism and enhanced the level of intensive and refined management of capital



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### Comprehensive, Proactive and Intelligent Risk Management System

#### Improved comprehensive, proactive and intelligent risk management system



Via risk report Showcase the full picture of the Group's risks

Strengthen risk management of new types of risks and new products

Boost the establishment of risk management system in asset management, overseas institutions and subsidiaries

Strengthen basic risk management of primary institutions



Strengthen refine risk management

# Comprehensive, Proactive and Intelligent Risk Management System (continued)



#### Established intelligent risk control

**Risk Scan & Detect System ( RSD)** Applied risk bottom line screening in inclusive loans, personal loans, international, corporate and credit card business

#### Risk Model Decision-Making Support System (RMD) Helped reduce the burdens on community-level officials

Risk Alert & Detect System (RAD)

Timely launch of "Intelligent Risk Control" anti-pandemic online process, its highest hit rate reached 830,000 transactions/day

#### Completion of R&D in secured quick loan scorecard Actively launched online approval

and operation based on the characteristics of secured quick loan business

Pushing the establishment of intelligent control and management platform for investment and transactional businesses

Expanded unified risk view for transactional and investment clients

#### Online asset management risk control system

Strengthened limit management of the subsidiaries in asset management business



#### Strengthened compliance management

### Fully strengthened the management of staff behaviour

Fully promoted and executed "offline gridding"", sped up construction and applied "online intelligence"

### Focus on rectification of repeated problems

To classify repeated problems, handle by category and level, and apply realistic and effective verification measures

#### Strengthened crime prevention

Severely cracked down on violations of client information security

#### Greatly enhanced antimoney laundering capability

Introduced plan for money laundering risk control and management merging with business

Continued to improve accountability system Further standardised the procedural rules and substantive rules for handling violations

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#### 2020 Interim Results Announcement

### **Quality of Key Segments Remains Stable**



\*NPL ratio as of end of June 2020



### Foundation of Credit Asset Quality Remains Solid





#### 2020 Interim Results Announcement

### **External Recognitions**





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### **Opportunities and Challenges**





### **Economy and Market outlook**

### International authoritative organization's economic growth forecast for 2020

|          | International<br>Monetary Fund | World Bank |
|----------|--------------------------------|------------|
| Global   | -4.9%                          | -5.2%      |
| U.S.     | -8.0%                          | -6.1%      |
| Eurozone | -10.2%                         | -9.1%      |
| China    | 1.0%                           | 1.0%       |

Social financing has grown rapidly, credit demand has recovered

Flexible and appropriate monetary policy; liquidity remains sufficient

It is estimated that the annual increase in the scale of social financing may exceed **RMB 30 trillion** 

It is estimated that new loans for the full year will increase by nearly **RMB 20 trillion**, while new loans in the second half of the year will increase by nearly **RMB 8 trillion** 

Demand of new infrastructure and new urbanization initiatives and major projects, manufacturing, inclusive finance, private enterprises, green credit, consumer loans is recovering





### The economy recovers amidst uncertainty

The global economy is showing a marginal recovery, but the overall economy remains sluggish

The pandemic and protectionism create risk to the industrial supply chain

The preliminary success of pandemic prevention and control creates a good environment for economic and social development

Fiscal and monetary policies create synergy to support the task of ensuring "stability on six fronts" and maintaining "security in six areas"

Markets rebounded and major economic indicators recovered

#### Rapid growth in "three flows"

**Customer flow**: The recovery of real economy has accelerated, and number of newly registered enterprises and individual customers have grown rapidly

**Cash flow:** The market liquidity remains sufficient and the forms of capital change more rapidly

**Information flow**: The pandemic accelerates the growth of digital industry, fintech boosts the development of the information industry



# Seize "New Opportunities" and Open up a "New Horizon" for Development through New Finance





### **Development Strategy for the Second Half of the Year**

#### Grape the internal alignment of commercial banks' business objectives with policy direction

### Deepen the advancement of digital operations

- "Build ecosystem, develop scenarios, expand customer base"
- Focus on customer management and strengthen synergy
- Construct three big pillars of middle office business, technology and data

### Implement profit sharing policy to improve service quality and efficiency

- Promote the recovery of the real economy with reasonable profit sharing
- Achieve a dynamic balance between multiple goals
- Grow a bigger, better, stronger customer base
- Strengthen internal management, achieve best quality and efficiency from refined management



Service real economy and support the tasks of ensuring "stability on six fronts" and maintaining "security in six areas"

- Meet the financial needs of small and micro enterprises, private enterprises, manufacturing industry and green credit
- Support the "two types of infrastructure and nextgeneration information networks"
- Strictly implement the policy positioning of "houses are built to be lived in, not for speculation"
- Increase investment on credit card and personal consumer loans
- Increase investment in government bonds and special local government bonds

**Continue to strengthen the asset base** 

- Proactively release and digest risks in prospective way
- Increase the disposal of risk assets through multiple channels
- Prudent provisioning



# **Thank You**

